



UNION JOB DESCRIPTION

JD988

JOB TITLE:	Laboratory Clinical Services Program Nurse	JOB DESCRIPTION NO.:	80029
CLASSIFICATION:	General Duty Nurse - Special Care	GRID/PAY LEVEL:	NL3
COLLECTIVE AGREEMENT:	Nurses Bargaining Association	HSCIS NO.:	21158
UNION:	BCNU	JOB/CLASS CODE:	80029
PROGRAM/DEPARTMENT:	Laboratory Medicine	BENCHMARKS (If Applicable):	
REPORTING TO:	Regional Manager		
FACILITY/SITE:	Royal Jubilee Hospital		

JOB SUMMARY:

In accordance with the Vision, Purpose, and Values, and strategic direction of the Vancouver Island Health Authority (Island Health), patient and staff safety is a priority and a responsibility shared by everyone; as such, the requirement to continuously improve quality and safety is inherent in all aspects of this position.

The Department of Laboratory Medicine, Pathology and Medical Genetics (LMPMG) is committed to enhancing patient care through the provision of consistently high quality education, support and on-going follow-up for patients using Subcutaneous Immune Globulin (SCIG) and C1 Esterase Inhibitor (C1-INH) blood products at home, for patients coming to the hospital for chemistry dynamic laboratory tests, and for patients donating bone to Tissue Bank.

Reporting to the Regional Manager; performs initial SCIG/C1-INH education and provides ongoing support for homecare patients; performs chemistry dynamic laboratory tests; reviews tissue donor enrollment/consent forms and completes telephone interviews to determine if volunteers are eligible to donate tissue, consistent with Health Canada Standards.

TYPICAL DUTIES AND RESPONSIBILITIES:

1. Receives and reviews patient referrals and dynamic test requests from ordering physicians.
2. Obtains medical lead approval and schedules patients for home infusion program assessment/training, dynamic test, or tissue donor interview as applicable.
3. Submits orders for SCIG/C1-INH blood products to the Transfusion Medicine Laboratory and ensures consistent supply and use of product.
4. Demonstrates the SCIG/C1-INH infusion process. Trains patients and significant others in the proper technique for safe and effective home infusion of SCIG/C1-INH.
5. Develops individualized SCIG/C1-INH infusion schedule based on the physician orders and determines needle-length, number of injection sites used, and push or pump method of delivery.
6. Organizes initial SCIG/C1-INH home supplies and enrolls patients in third party patient support programs.
7. Communicates with the program medical lead regarding emergent or ongoing issues with patients.
8. Provides trouble-shooting support by telephone to SCIG/C1-INH patients as required.
9. Facilitates refresher training and ongoing education with SCIG/C1-INH patients as required.

10. Follows up with patients in the event of non-compliance or risk behaviors as determined by increased or decreased use of product.
11. Assesses patient-reported reactions to SCIG/C1-INH, notifies the appropriate medical lead and Transfusion Medicine Laboratory, and submits applicable reports.
12. Performs annual reviews with current SCIG/C1-INH patients by telephone or in person as needed.
13. Performs chemistry tolerance/stimulation tests as requested by program physicians.
14. Monitors patient condition, vital signs, and monitors patients for any adverse reactions occurring during initial SCIG/C1-INH infusion or dynamic laboratory test; initiates appropriate nursing interventions as necessary.
15. Maintains and orders clinic supplies as required from hospital stores and third party patient support programs.
16. Communicates and coordinates with physicians, Transfusion Medicine, Tissue Bank, and other departments as required.
17. Completes documentation in paper and electronic health records.
18. Performs other related duties as assigned.

QUALIFICATIONS:

Education, Training And Experience

Registration with BC College of Nurses and Midwives as a practicing RN registrant. Current Basic Cardiac Life Support Certification. Two years recent, related experience in immunodeficiency and Hereditary Angioedema, IVIG/SCIG administration and C1 Esterase Inhibitor administration, or equivalent combination of education and experience.

Skills And Abilities

- Demonstrated proficiency in intravenous therapy.
- Demonstrated ability to respond to adverse reaction to treatment and support the patient.
- Demonstrated knowledge of SCIG/C1-INH blood products.
- Demonstrated current knowledge of patient education techniques, methods and procedures for treatment of SCIG/C1 Esterase Inhibitor patients.
- Comprehensive knowledge of blood products and current transfusion practices.
- Ability to plan and organize workload, establish priorities and accomplish objectives.
- Ability to work independently and/or collaboratively as a member of an interdisciplinary team.
- Ability to deal with conflict situations, new or unexpected events.
- Ability to operate related equipment including a computer and related software tools.
- Effective verbal and written communication and interpersonal skills.
- Physical ability to carry out the duties of the position.