



UNION JOB DESCRIPTION

JD4921

JOB TITLE:	Wraparound Facilitator - HerWay Home	JOB DESCRIPTION NO.:	4921
CLASSIFICATION:	Disciplines Allied to Social Work P1	GRID/PAY LEVEL:	H-I-P1
COLLECTIVE AGREEMENT:	Health Science Professionals	HSCIS NO.:	50001
UNION:	BCGEU	JOB/CLASS CODE:	50001
PROGRAM/DEPARTMENT:	Child, Youth and Family Programs	BENCHMARKS (If Applicable):	
REPORTING TO:	Her Way Home Program Coordinator		
FACILITY/SITE:	VIHA SI: James Bay Community Project		

JOB SUMMARY:

In accordance with the Vision, Purpose, and Values, and strategic direction of the Vancouver Island Health Authority (Island Health) patient and staff safety is a priority and a responsibility shared by everyone; as such, the requirement to continuously improve quality and safety is inherent in all aspects of this position.

The Wraparound Facilitator (WF) reports to the HerWay Home (HWH) Program Coordinator and facilitates and provides wraparound services for the provision of assessment, consultation, treatment and follow-up services to high risk pregnant and early parenting women, their children and families. The WF practices using a child focused, women centred, family oriented approach that incorporates harm reduction, strengths based, and collaborative approaches to support women and children with complex health and social needs. With knowledge and understanding of the effects of colonization and assimilation on individuals and families in Indigenous communities and using a women centered approach to providing services and care, the WF will connect with women and their families to learn more about their goals, strengths, values, beliefs, culture and coping strategies. The WF will assist women, their children and families to organize, coordinate and mobilize formal and informal resources for support. This collection of supports will be developed as the respective woman's individualized Wrap Team, with the purpose of wrapping services around the client. The WF in partnership with women/families will guide the Wrap Team to identify specific area/s of the women's/families' lives that, if improved, would have the greatest impact on their quality of life. The WF will lead and support the Wrap team in the development and implementation of an individualized plan based on the particular goals, strengths and situation of each woman and her children. The WF will provide services and supports to women at the HWH Drop-in Centre, and through outreach and accompaniments as needed.

TYPICAL DUTIES AND RESPONSIBILITIES:

1. Direct Service.

- Works with the woman, child and/or partner to identify internal and external strengths and life areas that could benefit from additional support;
- Works with the referring worker, woman, child and/or partner to identify family group members and other formal and informal supports to form and mobilize the individualized Wrap Team;
- Provides consultation to the family group, referral worker and other Wrap Team participating agencies, including direct participation where it is indicated.
- Facilitates development of a wraparound plan for services and supports based on each woman's unique goals, strengths, needs, values, norms, preferences, culture and vision.

Regularly consults with the woman and her Wrap Team to review the effectiveness of the plan and to assist with

- adjustments to the plan as required.
- Ensures that strategies and supports are Culturally Safe, and consistent with the Wrap Around approach and Strengths-Based Case Management.
- Liaises, builds relationships and collaborates with other agencies and services working with the woman, child and/or family (e.g. health/mental health, justice, child welfare/protection and Indigenous programs and services) in accordance with the Wrap Around approach.
- Develops, in partnership with the woman and her Wrap Team, a comprehensive plan for transition from the HerWay Home Program that will enhance each woman's and family's opportunities for accessing formal and natural supports in the community.
- Monitors, in partnership with the woman, the success of the transition plan and works with the WT to make adjustments when needed.
- HWH Team Work.
- As a member of Her Way Home's multi-disciplinary health and support team:
- Responds to referrals from the community and from women themselves for HerWay Home Drop-in Centre and Wrap Team services.
- Consults and collaborates with colleagues and ensures new methods, concepts and ideas are shared.
- Works with colleagues to respond to women's requests for additional programming (e.g. provision of support/life skills groups).
- Is available for women during drop-in hours and assists team members and/or clients with the provision of a nutritious lunch/or dinner.
- Provides mentorship and support to other members of the HerWay Home staff to ensure strategies and supports are Culturally Safe and consistent with a wraparound approach.
- Is aware of and shares knowledge of Indigenous pregnancy, childbirth and parenting practices as well as services, programs and supports directed to serving Indigenous women.
- Initiates and maintains records in accordance with VIHA and HerWay Home policies and guidelines.
- Works with HerWay Home Research and Evaluation Team and interdisciplinary team to ensure ongoing evaluations of the effectiveness of HWH Program activities through annual and quarterly evaluation reporting systems.

QUALIFICATIONS:

Education, Training And Experience

Baccalaureate Degree in a health or a human services related discipline, including counselling content, from an approved post-secondary institution. Two (2) years recent experience in a strengths-based case management or wraparound approach role with women with complex health, behavioural and social challenges including: substance use, pregnancy, early parenting, physical/mental health concerns, domestic violence, trauma, homelessness & street-involvement. Experience with individual, family and group counselling is an asset as is knowledge and understanding of Indigenous culture and the impact of colonization and assimilation on Indigenous women and their families. Travel is a requirement of this job. Travel arrangements must meet the requirements of the program.

Skills And Abilities

- Demonstrated understanding of culturally safe, woman-centered, child-focused and family-oriented services and treatment.
- Knowledge of/ Harm Reduction model.
- Ability to communicate effectively, both verbally and in writing.

- Demonstrated foundation in evidence-based modalities, concepts and approaches including, but not limited to: Strengths Based Case Management, Feedback Informed approaches, Motivational enhancement and other collaborative approaches that encourage partnerships between service providers and women and support women centred, client directed work, and holistic approaches when working with women, children and families.
- Knowledge of and experience with group process, facilitation techniques and community development.
- Knowledge of and experience working with the effects of personal/intergenerational/historical trauma on women, their children and families, including an understanding of trauma informed and violence informed practices.
- Demonstrated understanding of oppression and its impact on women and children.
- Knowledge of Fetal Alcohol Spectrum Disorder (FASD) and a demonstrated ability to adapt programs and resources to meet the unique needs and abilities of women, children and families with FASD who are engaged with HerWay Home programs and services.
- Demonstrated ability in problem solving and ethical decision-making;
- Demonstrated ability to engage clients through the use of sound judgment, good observation and attending skills, tact and empathy;
- Demonstrated ability to work collaboratively with interdisciplinary teams and other government and service agencies;
- Ability to engage in productive clinical supervision processes and to give and receive constructive criticism;
- Ability to work independently, demonstrating initiative, with limited supervision;
- Ability to promote and support positive change and independence;
- Ability to physically carry out the duties of the position
- Ability to operate a personal computer with a variety of windows based software;
- Ability to foster good public relations;
- Ability to organize work effectively, establish and carry out priorities to meet critical deadlines and to be flexible in a fast paced complicated environment;
- Possession of a valid BC Driver's License.