



## UNION JOB DESCRIPTION

JD4466

<b>JOB TITLE:</b>	Intensive Case Management (ICM) Clinician	<b>JOB DESCRIPTION NO.:</b>	4466
<b>CLASSIFICATION:</b>	Disciplines Allied to Social Work P1	<b>GRID/PAY LEVEL:</b>	H-I-P1
<b>COLLECTIVE AGREEMENT:</b>	Health Science Professionals	<b>HSCIS NO.:</b>	50001
<b>UNION:</b>	BCGEU	<b>JOB/CLASS CODE:</b>	50001
<b>PROGRAM/DEPARTMENT:</b>	Mental Health and Substance Use (MHSU); CYF MHSU	<b>BENCHMARKS (If Applicable):</b>	
<b>REPORTING TO:</b>	Clinical Coordinator or designate		
<b>FACILITY/SITE:</b>	Vancouver Island Health Authority (South, Central, North Island Health Services Delivery Areas)		

### JOB SUMMARY:

In accordance with the Vision, Purpose, and Values, and strategic direction of the Vancouver Island Health Authority (Island Health), patient and staff safety is a priority and a responsibility shared by everyone; as such, the requirement to continuously improve quality and safety is inherent in all aspects of this position.

Under the direction of the Clinical Coordinator or designate, the Intensive Case Management Clinician works within the organization's framework and standards, and a rehabilitation/recovery harm reduction-focused model. As a member of an interdisciplinary engagement and treatment team, the Intensive Case Management Clinician provides assessment, harm reduction strategies, intervention, treatment, outreach and/or detoxification and/or recovery consultation and referral for clients experiencing substance use problems and their caregivers/families as client defines. Travel may be a requirement of this position and transportation arrangements must meet the operational requirements of Island Health.

### TYPICAL DUTIES AND RESPONSIBILITIES:

1. As a member of the interdisciplinary treatment team, provides service in the community setting by:
  - Screening referrals through the intake process to ensure clients meet service mandate;
  - Practice from a harm reduction approach.
  - Monitor, develop, implement and revise care plans for the individual clients.
  - Providing mental health and/or substance use assessments;
  - Ensuring all clients have a care plan that maximizes harm reduction, rehabilitation and utilizes relevant community supports that are developed in partnership and coordinated with the client and caregiver/family (as defined by the client) and the interdisciplinary team;
  - Utilizing a variety of treatment modalities for individuals, groups and families;
  - Promoting and facilitating client independence, by modeling, counselling and teaching life skills within a psycho-social rehabilitation model;
  - Acting as client advocate;
  - Providing culturally safe and sensitive services;
  - Performing the function of coordinating client treatment;

- Performing harm reduction supply and distribution.
- Participating in discharge planning and follow up;
- Documenting observations, interventions and service outcomes in client records;
- Reviewing and maintaining up to date clinical records to monitor and evaluate treatment outcomes; and
- Maintaining required statistical documentation and health information systems in accordance with VIHA processes and standards.

2. Provides services that are continuous in all phases of mental health, substance use and concurrent disorders treatment and support by:

- Collaborating and consulting with other service providers on the interdisciplinary team by providing input and feedback;
- Delivering services at various sites in the community, including private homes as assigned, and at a variety of downtown service provider locations.
- Participating in and delivering educational sessions for clients and their families; and
- Developing community support components to service plans that maximize the client's inclusion in the community in collaboration with client, family, and other sources of support for the client.
- Under the direction of the Coordinator or designate, carries out quality assurance activities and projects, analyzing and acting upon information received through incident reports, evaluations and other data, including collecting and compiling statistical data for research and evaluation purposes and contributing to the development of outcome measures for Mental Health and Substance Use Services.
- Communicates and shares information with community agencies and the public about mental illness and mental health and/or substance use services, promoting good public relations and facilitating efficient and cooperative relationships.

3. Performs other related duties as required.

## **QUALIFICATIONS:**

### **Education, Training And Experience**

- Baccalaureate Degree in a health related discipline from an approved post-secondary institution;
- Recognized post basic education related to mental illness and/or substance use;
- Two (2) years of recent related experience supporting clients with substance use and mental health issues in a community setting;
- Strong knowledge of harm reduction philosophy and practice, as well as HIV, HCV and related issues;
- Experience working with persons living with substance use and, mental health concerns;
- Experience in engagement with persons who have severe substance use problems and do not readily engage in health care services;
- An understanding and application of substance misuse assessments, treatment methodologies, intervention strategies, the change process, and community dynamics;
- Knowledge of applicable legislation, such as Mental Health and Child Protection legislation;
- Knowledge of available programs and services, their interrelationships, and their function in delivering services in the community;

Or an equivalent combination of education, training and experience.

Valid BC Driver's License.

## **Skills And Abilities**

- Demonstrated competence in the treatment of addiction and mental illness congruent with VIHA's framework and standards within a rehabilitation/recovery, harm-reduction focused model;
- Demonstrated ability to practice from a harm reduction approach.
- Demonstrated ability to build relationships and nurture an environment of quality, trauma informed and culturally safe care.
- Communicate effectively, both verbally and in writing.
- Demonstrated effective interpersonal skills.
- Demonstrated organizational, problem solving and teaching skills.
- Demonstrated judgment, good observation and client assessment skills, tact and empathy in working with addiction clients.
- Work collaboratively as part of an interdisciplinary team.
- Promote positive change and independence.
- Prioritize and organize workload.
- Ability to carry out the duties of the position.
- Operate a personal computer with a variety of Windows based software.
- Foster good public relations.
- Operate related equipment.