

# UNION JOB DESCRIPTION

#### JD4426

JOB TITLE:	Community Health Worker 2 (Multiple Openings)	JOB DESCRIPTION NO.:	EOI_CHW2_SI.CI.NI
CLASSIFICATION:	Community Health Worker 2	GRID/PAY LEVEL:	C21
COLLECTIVE AGREEMENT:	Community Subsector	HSCIS NO.:	81702
UNION:	UFCW; HEU; BCGEU	JOB/CLASS CODE:	Multiple Openings
PROGRAM/DEPARTMENT:	Multiple	BENCHMARKS (If Applicable):	81702
REPORTING TO:	Manager or designate		
FACILITY/SITE:	VIHA (South Island Health Services Delivery Area) (Central Island Health Services Delivery Area) (North Island Health Services Delivery Area)		

## JOB SUMMARY:

In accordance with the Vision, Purpose, and Values, and strategic direction of the Vancouver Island Health Authority, patient safety is a priority and a responsibility shared by everyone at VIHA; as such, the requirement to continuously improve quality and safety is inherent in all aspects of this position.

As a member of a multidisciplinary health care team the Community Health Worker provides personal care assistance and support to clients and their caregivers/families to promote and maximize independence in the home setting, including assistance with activities of daily living and delegated tasks, as directed and in accordance with established plans of care.

Travel may be a requirement of this position. Transportation arrangements must meet the operational requirements of the Vancouver Island Health Authority in accordance with the service assignment and may require the use of a personal vehicle; and Valid BC Driver's License.

# TYPICAL DUTIES AND RESPONSIBILITIES:

1. Provides personal care to clients, including all aspects of activities of daily living such as assisting with dressing and undressing, bathing, care of skin and hair, assisting with toilet needs, feeding, transfers and other tasks as assigned.

2. Performs delegated tasks as directed and for which specific training has been completed, such as medication administration, catheter care, suppositories, applying non-sterile dressings, and participating in prescribed exercise and mobilization routines.

3. Monitors the physiological, socio-cultural and general wellbeing of clients and their caregivers/family, reporting any concerns to the supervisor.

4. Encourages and promotes independence and self-sufficiency for clients, and their caregivers/family, reports regularly to the appropriate supervisor on the condition and care needs of client and their caregiver/family.

5. Demonstrates household management methods and provides basic information to clients related to activities of daily living, housekeeping, meal planning and preparation, and grocery shopping. Prepares and serves meals, as required, including special diets, and assists and/or feeds clients as necessary and in accordance with the established Care Plan.

6. Maintains a safe and healthy environment in the home by performing household management duties, including cleaning, to maintain safety, and laundry, as directed and in accordance with the established Care Plan.

7. As part of the multidisciplinary health care team, provides input in the development, maintenance and delivery of a client-centered Care Plan by documenting the care provided in communication books and providing regular progress reports on the client's condition and any changes to the appropriate supervisor.

8. Ensures a safe and healthy working environment by observing routine precautions and infection control procedures; removing obvious hazards; reporting faulty equipment, accidents, injuries and near misses; and adhering to and enforcing rules regarding safety.

9. Performs related duties to the provision of client care and maintaining client records.

10. Uses various technologies such as iPhones in order to receive, and send client related information and computers to complete online education.

11. Participates in staff meetings, quality improvement initiatives, committees and in-services, and maintains up-to-date knowledge through involvement in appropriate work-related continuing education as required by the employer.

12. Assists with orientation of new staff and education experiences of students as well as sharing expertise with other members of the team as required.

13. Performs other related duties as required.

## QUALIFICATIONS:

## **Education, Training And Experience**

Home Support/Resident Care Attendant/Health Care Assistant Certificate from a recognized post-secondary program; or an equivalent combination of education, training and experience. Food Safe Certificate; and valid BC driver's license.

Current registration and in good standing with the BC Care Aide & Community Health Worker Registry.

## **Skills And Abilities**

- Ability to work independently with a minimum of supervision.
- Ability to communicate effectively, both verbally and in writing.
- Demonstrated ability to deal with others effectively.
- Physically able to perform the duties of the job.
- Demonstrated ability to organize work.
- Ability to operate related equipment.