



UNION JOB DESCRIPTION

JD3799

JOB TITLE:	Case Worker (RN/RPN)	JOB DESCRIPTION NO.:	80273
CLASSIFICATION:	Community Health - Profile Classification - Level 3	GRID/PAY LEVEL:	NL3
COLLECTIVE AGREEMENT:	Nurses Bargaining Association	HSCIS NO.:	25001
UNION:	BCNU	JOB/CLASS CODE:	80273
PROGRAM/DEPARTMENT:	Mental Health and Substance Use	BENCHMARKS (If Applicable):	
REPORTING TO:	Team Lead		
FACILITY/SITE:	VIHA-SI: Salt Spring Integrated Mental Health and Substance Use Services		

JOB SUMMARY:

In accordance with the Vision, Purpose, and Values, and strategic direction of Island Health (Vancouver Island Health Authority), patient and staff safety is a priority and a responsibility shared by everyone; as such, the requirement to continuously improve quality and safety is inherent in all aspects of this position.

Under the administrative direction of the Team Lead, and a part of the therapeutic team under the Coordinator of Access and Crisis Services with Island Health, the Case Worker is responsible for providing primary therapeutic, case management and mental health support services for assigned clients, whether they are in hospital, residential or community settings. Such services are provided where and as required, in accordance with care plans agreed to by the multidisciplinary clinical team, the individual and family.

TYPICAL DUTIES AND RESPONSIBILITIES:

1. As a member of the multi-disciplinary clinical team develop, implements and revises treatment and care plans for the individual clients.
2. As the primary contact with the client in the community, conducts ongoing assessments of the client's condition and determines the client's needs, including identifying early symptoms of relapse, by:
3. Meeting directly with the client, and observing the client's symptoms;
4. Visiting the client's home, or social environment, and observing conditions;
5. Talking to family members and friends, physicians, caregivers and others, when appropriate.
6. Provides direct service, counselling, or assists the client to access services to deal with personal issues such as medication management, problem solving, crisis management, nutrition, person/physical health, money management, personal and environmental hygiene, training in daily living and coping skills, family and other interpersonal relationships.
7. Responding to referrals from a variety of sources, screens referrals through the intake process to ensure that clients meet the service mandate and are triaged according to need.
8. Participates in a rotation to provide afterhours coverage.
9. Identifies the client's needs for economic and community support and arranges access to services, or provides direct support in the areas of housing, advocacy, financial support, money management, social and recreational activities, education, vocational training and placement.

10. Arranges access to specialized services such as substance abuse, forensic/legal mental handicap, brain injury and other organic mental disorders.
11. Provides advice and information to caregivers, family members and other clinicians as necessary.
12. Identifies the need for and arranges transitional services for clients being discharged from hospital.
13. Participates in the delivery of psycho-educational and support group treatment programs in collaboration with other inpatient and outpatient staff.
14. Communicates with the rest of the clinical team to provide information on the client's status, arrange for or follow up on specialized services, or recommend changes to treatment and care plans.
15. Provides some inpatient care.
16. May recommend client admission or re-admission to hospital, or discharge from program.

QUALIFICATIONS:

Education, Training And Experience

Registration with BC College of Nurses and Midwives as a practicing RN registrant or a practicing RPN registrant. Two years of recent related experience. Valid Class 5 vehicle license.

Skills And Abilities

- Clinical understanding of affective disorders, schizophrenia and other serious psychiatric disorders and their treatment, using a comprehensive bio psychosocial model of care.
- Ability to work in an outreach case management modality.
- Ability to work effectively as part of a multi-disciplinary team.
- Ability to deal effectively with a wide range of contacts.
- Ability to organize work effectively, establish and carry out priorities to meet critical deadlines.
- Ability to communicate effectively, both verbally and in writing.