

# UNION JOB DESCRIPTION

## JD3628

JOB TITLE:	Diabetes Education Nurse	JOB DESCRIPTION NO.:	80075/N.VI.21002.001
CLASSIFICATION:	Direct Patient Care - Profile Classification - Level 4	GRID/PAY LEVEL:	NL4
COLLECTIVE AGREEMENT:	Nurses Bargaining Association	HSCIS NO.:	21002
UNION:	BCNU	JOB/CLASS CODE:	SI: 80075; CINI: 21002; OHC: 25002
PROGRAM/DEPARTMENT:	Primary Health Care/Chronic Disease, Diabetes & Nutrition Services; Oceanside Health Centre	BENCHMARKS (If Applicable):	
REPORTING TO:	Manager or designate		
FACILITY/SITE:	Royal Jubilee Hospital; Victoria General Hospital; Nanaimo Regional General Hospital; Oceanside Health Care Centre; North Island Hospital (Comox Valley Campus; Campbell River & District) and community sites		

#### JOB SUMMARY:

In accordance with the Vision, Purpose, and Values, and strategic direction of the Vancouver Island Health Authority, patient safety is a priority and a responsibility shared by everyone at VIHA; as such, the requirement to continuously improve quality and safety is inherent in all aspects of this position.

Reports to the Manager or designate. As a member of the Diabetes Education Team, participates in developing, implementing and evaluating the Diabetes Education Centre (DEC) programs in accordance with the Vision and Mission statements of the Vancouver Island Health Authority (VIHA) and the VIHA Diabetes Education Program. Responsible for patient assessment and the teaching, in-group and individual settings, of individuals and families and staff with a variety of diabetes education needs. Care may occur in a variety of settings such as acute care, long term care, community, the client's home and virtual care. Utilizing knowledge and clinical expertise in diabetes education and treatment, functions as a clinical resource nurse, providing consultation and in-service to physicians, other program teams, community nurses and other health care team staff regarding the care and treatment of people with diabetes.

Travel to other VIHA sites to provide diabetes education services is a requirement of this position and transportation arrangements must meet the operational requirements of the Vancouver Island Health Authority.

#### TYPICAL DUTIES AND RESPONSIBILITIES:

- 1. Utilizing clinical expertise in adult education provides diabetes education to nursing staff and health professionals.
- 2. Utilizes program criteria and clinical assessment to identify priority of patient needs and type of services required. Trains other nursing staff in the use of criteria for assessment and referral to DEC programs. Assists with some administrative functions for the program as assigned.
- 3. Collaborates with dietitians, physicians, social workers and other health care team members to assess, develop, and implement education plans for persons with diabetes and their families. Evaluates and documents results.
- 4. Acts as a resource person to physicians and nursing staff, either in the hospital or the community, in the care of specific patients with diabetes. Participates as a member of a diabetes expert team providing diabetes education and patient case management to physician offices and other clinics as required.

- 5. Communicates with physicians and other health team members regarding each patient's treatment and makes recommendations regarding diabetes management, e.g., on an inpatient unit, reviewing MD orders with RN's and dietitian, advising re charting, reviewing protocols, liaison between unit staff and physicians. In an ambulatory setting, consults with endocrinologists and family physicians, recommends regimen changes, advocates for patient support services.
- 6. Develops, recommends and evaluates diabetes education materials. Trains other nursing staff/care workers in use and distribution of patient education materials. In consultation with the diabetes team, develops self-learning modules and care manuals for nursing staff and other care workers.
- 7. Utilizing knowledge and clinical expertise in diabetes clinical care, works both in hospitals and the community regarding the care and treatment of individuals with diabetes and their families. Provides regularly scheduled orientation/in-service sessions for new nursing staff and medical interns on diabetes care principles, lectures to nursing program students, Home nursing staff, foot clinic nurses and other care workers. Teaches/mentors students.
- 8. Collaborates with other DEC team members in developing, implementing and evaluating DEC programs.
- 9. Provides diabetes education to clients/patients in the VIHA in a client-centered environment.
- 10. Participates in specialized diabetes programs and outreach education throughout the VIHA.
- 11. Authorized by the Ministry of Health to issue glucose monitoring Certificates of Training to the clients of the VIHA.
- 12. With members of the DEC team, reviews, revises and updates the standards and procedures for the DEC, ensuring consistency with Clinical Practice Guidelines for the Management of Diabetes, VIHA standards and procedures, BC College of Nurses and Midwives Standards of Practice, and the BC PharmaCare program for Self Blood Glucose Monitoring certification.
- 13. Utilizes computerized system to update and maintain data, to assist in care planning and evaluation.
- 14. Provides input to the Manager regarding the DEC operating and capital budgets.
- 15. Serves on interview panels and provides input into the hiring process for new DEC staff.
- 16. Participates in diabetes research projects. Presents results of practice-based research to interdisciplinary conferences and other educators.
- 17. Participates on committees as assigned.
- 18. Performs other related work as required.

#### QUALIFICATIONS:

# **Education, Training And Experience**

Graduate of a recognized nursing program. Graduation from a recognized nursing program, or evidence of an equivalent combination of education, training and experience. Current Certified Diabetes Educator (CDE) certification or eligible for CDE certification to be obtained within three years of hire. Registration with BC College of Nurses and Midwives as a practicing RN registrant. A minimum of three years' recent related experience in the care of diabetes and group teaching experience, or an equivalent combination of education, training, and experience. Demonstrated knowledge in the current theories, technologies and practices in the control of diabetes mellitus. Knowledge of Adult Education learning principles.

### **Skills And Abilities**

- Ability to communicate effectively both verbally and in writing.
- Ability to work as a member of an interdisciplinary team.
- Ability to organize assigned workload and set priorities.
- Ability to plan, organize, and evaluate patient care.
- Ability to assess learning needs of people throughout the lifecycle.

- Ability to apply the principles of adult learning in individual and group settings.
- Ability to deal effectively with a variety of internal and external contacts including co-workers, physicians, community agencies' representatives, patients, and families.