UNION JOB DESCRIPTION

JD3557

JOB TITLE:	Cerner Technical Integration Coordinator	**JOB DESCRIPTION NO.:**	40583
CLASSIFICATION:	Programmer/Systems Analyst III; Transportation Attendant I	**GRID/PAY LEVEL:**	F MB34
COLLECTIVE AGREEMENT:	Facilities Subsector	**HSCIS NO.:**	10512; 19001
UNION:	HEU	**JOB/CLASS CODE:**	40583
PROGRAM/DEPARTMENT:	IM/IT	**BENCHMARKS (If Applicable):**	10512; 19001
REPORTING TO:	Manager, Platform and Integration Services		
FACILITY/SITE:	Royal Jubilee Hospital		

JOB SUMMARY:

In accordance with the Vision, Purpose, and Values, and strategic direction of the Vancouver Island Health Authority (Island Health), patient and staff safety is a priority and a responsibility shared by everyone; as such, the requirement to continuously improve quality and safety is inherent in all aspects of this position.

Reporting to the Manager, Platform and Integration Services, this position is responsible for the planning and delivery of complex technology implementations and upgrade projects in support of Cerner, Island Health's Clinical Information System. The position researches, advises, seeks innovation and coordinates technology delivery and infrastructure support to enable Cerner to continuously deliver 24x7 solutions to Island Health, Provincial Health Services Authority (PHSA) and other healthcare partners who participate in the Cerner installation. The position provides technical coordination and performs in a liaison role among IM/IT leadership and Project Managers, senior technical staff, and diverse external organizations such as PHSA and the Ministry of Health.

In support of clinical application delivery, this position guides integration efforts among IM/IT departments including Client Services, Application Support, Network Services and Technical Services.

Travel may be a requirement of this position. If applicable, transportation arrangements must meet the operational requirements of the Vancouver Island Health Authority in accordance with the service assignment and the incumbent must be able to operate a motor vehicle.

TYPICAL DUTIES AND RESPONSIBILITIES:

1. Provides technical project consulting services concerning technical infrastructure and IM/IT process utilization to Project Managers, project staff, IM/IT Management, Clinical Informatics, Database Administrators, Change Management and other IM/IT Technical Analysts. Provides technically innovative options such as:

- Coordinates work with Oracle Health and Island Health's application teams on available service packages and other application flashes.
- Provides capacity analysis for Cerner solutions using layered technologies e.g. Websphere, XR Printing, Chart Servers, OPS jobs, printers, other medical devices, etc.
- Performs in a liaison role to provide necessary access to clinical data using supporting tools and technologies.
- Ensures adherence to Island Health and IM/IT strategic plans and policy by reviewing project plans and the final project execution and deployment to various IM/IT policies and change management processes.
- Develops and maintains required project related documentation.

2. Provides guidance and relationship building as a technical liaison to project teams including Island Health staff and Project Managers, other Health Authorities, and external vendors deploying clinical applications and related supporting infrastructure including Websphere, operational jobs, chart servers, printers, Multum, Kofax, MSA, XR Printing, Digital imaging, RRD and fat clients at multiple Island Health sites. This guidance and relationship building includes analysis of technical options, resources, budgets, time frames and translation into realistic project expectations and deliverables.

3. Researches, coordinates, and monitors the deployment of layered technologies supporting Cerner solutions.

4. Monitors implementation of new and revised applications; coordinates program testing and initiates corrective action.

5. Develops and maintains backup and recovery standards and specifications supporting clinical applications.

6. Participates in IM/IT technology committees such as the IHealth Project, Cerner Upgrade Project, various technical forums, and the Cerner Service Coordination (CSC) committee.

7. May be required to travel to other Island Health sites to perform tasks as assigned.

8. Performs other related duties as assigned.

QUALIFICATIONS:

Education, Training And Experience

Graduation from a recognized degree or diploma program in Computer Science, three years' recent related experience, or an equivalent combination of education, training and experience. Valid Class V Driver's License.

Skills And Abilities

- Ability to communicate effectively both verbally and in writing.
- Ability to deal with others effectively.
- Physical ability to carry out the duties of the position.
- Ability to write programs in a variety of programming languages.
- Ability to organize work.
- Ability to operate related equipment.