



NON-CONTRACT ROLE DESCRIPTION

JD2019

ROLE TITLE:	Consultant, Patient Safety	ROLE DESCRIPTION NO.:	00676
DEPARTMENT:	Patient Safety	HEABC REFERENCE NO.:	18721243
REPORTING TO:	Manager, Patient Safety Consultant Team	HSCIS CODE:	04099
CLASSIFICATION:	NCEM/Range 8A	JOB CODE:	04099E

ROLE SUMMARY

In accordance with the Vision, Purpose, and Values, and strategic direction of the Vancouver Island Health Authority (Island Health) patient and staff safety is a priority and a responsibility shared by everyone; as such, the requirement to continuously improve quality and safety is inherent in all aspects of this position.

Reporting to the Manager, Patient Safety Consultant Team, the Consultant, Patient Safety works collaboratively with clinical leaders and others across the organization to provide leadership in quality and patient safety improvement. The Consultant uses capacity-building strategies to enhance the skills, abilities, resources and commitment required to develop and implement a strong foundation for the provision of safe, quality care. The Consultant provides education and expert support for the application and integration of evidence-based systems and tools designed to increase the effectiveness, efficiency, safety, and sustainability of health services. The Consultant facilitates both prospective and retrospective quality improvement initiatives, including the interdisciplinary review of patient safety events and systems issues to assist clinical areas in making system-based recommendations and improvements, while ensuring consistency and standardization of related information flow.

Travel is a requirement of this position. Transportation arrangements must meet the operational requirements of the Vancouver Island Health Authority in accordance with the service assignment and may require the use of a personal vehicle.

DUTIES AND RESPONSIBILITIES:

1. Provides specialized support for quality and patient safety activities across the organization, including leadership in the development, implementation and evaluation of quality and patient safety activities within a model of shared accountability.
2. Provides leadership, education and expert support for the application and integration of evidence-based systems, tools and methodologies designed to increase the effectiveness, efficiency, safety and sustainability of health services.
3. Advances the consistency, standardization and sustainability of quality related processes and structures, while identifying opportunities for pluralistic models.
4. Provides leadership in the operation of an integrated quality infrastructure in accordance with portfolio principles and organizational values.
5. Contributes to a centralized information system that enables program access to relevant quality and patient safety-related information.
6. Facilitates the interdisciplinary review of patient safety events to assist program areas to identify protective and contributing factors for patient safety incidents and make system-based recommendations for improvement.
7. Assists in the identification, implementation and evaluation of appropriate quality and patient safety indicators/metrics.

8. Utilizing a risk-based approach, assists in the identification and analysis of trends requiring organizational action.
9. Collaborates with other areas of like expert knowledge both internal and external to the organization in an effort to promote best practice in the field of quality and patient safety.
10. Performs other duties as assigned.

QUALIFICATIONS:

Education, Training And Experience

A level of education, training and experience equivalent to a Master's degree in a related health discipline and seven (7) years' recent related experience including two (2) years' experience in patient safety and/or quality improvement, development, implementation and evaluation.

Educational preparation in patient safety and/or quality improvement, certificate in quality improvement or equivalent training in the use of quality improvement methods and tools.

Skills And Abilities

- Comprehend, analyze, synthesize, and evaluate complex information.
- Sound interpersonal skills and the ability to communicate effectively, both verbally and in writing.
- Engage and develop partnerships with a broad range of stakeholders.
- Apply critical thinking to achieve optimal outcomes.
- Facilitate groups - to support their planning and decision-making with respect to service improvements.
- Facilitate solution-focused approaches through innovation and creativity.
- A strong commitment to collaborative, interdisciplinary teamwork, across programs and services.
- Model organizational values and principles.
- Implement capacity building strategies.
- Establish and maintain effective working relationships.
- Effectively self-manage time as it relates to deadlines and workload.
- Demonstrated organizational skills and the ability to plan, prioritize and carry out work assignments within deadlines, together with analytical and creative problem-solving skills.
- Keyboarding and computer software knowledge (Microsoft Office Suite) as well as familiarity with internet and email systems.
- Valid BC driver's license.
- Perform physical duties of the position.